

# Enhanced Operations Manager SLA Reporter

*accurate and up-to-the-minute analysis  
of response times and performance trends*

*"What is happening on my iSeries ?"  
"Am I meeting my Service Level Agreements ?"*

The Enhanced Operations Manager SLA Reporter answers these and many other questions.

The product provides fully automated monitoring and reporting solution which will ultimately reduce your risk of SLA non-compliance.

## comprehensive and customisable toolset

Through powerful reporting and multi-dimensional analysis, iSeries performance information is provided in an easy to understand, graphical format.

Operators are alerted when thresholds are exceeded and can use reports to correlate exceptions, response times and capacity - helping to predict and prevent system overloads and to optimise service delivery.

## Features

- on demand reports give up-to-the-minute and accurate statistics on :
  - disk usage
  - CPU usage
  - system response times
  - highest daily CPU utilisation
  - disk arm usage
- operators alerted when certain thresholds are exceeded - SMS or email messages sent through integration with EOM Communicator
- data is automatically displayed in easy-to-read graphical formats using SLA Reporter Templates. Data can also be output to a PC for tailored reporting
- reports can be scheduled to run and then automatically emailed to your desktop
- save report parameters then retrieve at a later date
- reports can be selected and sequenced on a wide range of data entities
- monitor unlimited number of iSeries / AS400 servers.

## Benefits

- easy to use and quick to set-up
- long term trend analysis enables justified capacity increases
- predict and prevent system overloads
- quickly identify applications and processes hindering system performance, enabling swift corrective action
- intuitive user interface provides meaningful information quickly and easily
- use standard template reports for common system variables or build custom reports utilising your company's brand and colours.

*"We get accurate information in an easy to use format - enabling us to predict and prevent system overloads and optimise our system performance."*

